



UTILITY SERVICE APPLICATION

DATE _____ BEGIN SERVICE DATE _____ ACCT # _____

NAME _____

SERVICE ADDRESS _____

MAILING ADDRESS _____

HOME PHONE _____ CELL PHONE _____ WORK _____

EMPLOYER _____ EMPLOYER PHONE _____

MY EMAIL _____

SOCIAL SECURITY # _____

DOB _____ DL# _____ DL STATE _____

SPOUSE'S NAME _____

SPOUSE SOCIAL SECURITY # _____

SPOUSE'S DOB _____ SPOUSE'S DL# _____ DL STATE _____

NAME AND ADDRESS OF NEAREST RELATIVE (not living with you)

Attention New Utility Customers:

The city of Krum provides you with water, sewer and garbage service. Because we are a government entity, all of our records, including utility records, are available for public inspection. The Texas legislature has passed a law which allows you to keep your utility records confidential, as they would be if your utility service were provided by a private company.

If you check that you want confidentiality below, we will not release any personal information concerning your account to any person unless they are specifically authorized by law to obtain that information.

Check one

_____ I do request confidentiality of my account.

_____ I hereby waive confidentiality of my account.

I certify that all information contained in this application is true and correct to the best of my knowledge.

I acknowledge and understand all water bills are due by the 16th of each month by 5:00 p.m. unless the 16th is on a weekend and the bill will be accepted through 5:00 p.m. the following business day. All bills not paid by the due date will incur a late penalty of \$10 for balances of \$100 or less and a 10% penalty will be incurred on balances over \$100.00. I will have ten days to pay my bill after the due date or disconnection will occur. I understand The City of Krum charges a \$30 administrative fee for all disconnects.

Signature _____ Date _____

CITY OF KRUM
SERVICE AGREEMENT

1. **PURPOSE:** The City of Krum is responsible for protecting the drinking water supply from contamination or pollution which could result from improper plumbing practices. The purpose of this agreement is to notify each customer of the plumbing restrictions which are in place to provide this protection. The utility enforces these restrictions to ensure public health and welfare. Each customer must sign this agreement before the City of Krum will begin service. In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.

2. **PLUMBING RESTRICTIONS:** The following unacceptable plumbing practices are prohibited by State regulations.
 - No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contaminations shall be isolated from the public water system by an air gap or an appropriate backflow prevention device.
 - No cross connection between the public drinking water supply and a private water system is permitted. These potential threats to the public water system shall be eliminated at the service connection by the installation of an air gap or reduced pressure zone backflow prevention device.
 - No connection which allows water to be returned to the public drinking water supply is permitted.
 - No pipe or pipe fitting which contains more than 8% lead may be used for the installation or repair of plumbing to any connection which provides water for human use.
 - No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

3. **SERVICE AGREEMENT:** The following are terms of the service agreement between the City of Krum (the water system) and _____ (the customer).
 - The Water System will maintain a copy of this agreement as long as the customer and/or the premises are connected to the Water System.
 - The customer shall allow the property to be inspected for possible cross connections and other unacceptable plumbing practices. These inspections shall be conducted by the Water System or its designated agent prior to initiating new water services when there is a reason to believe that cross connections or other unacceptable plumbing practices exist or after any major changes to the private plumbing facilities. The inspections shall be conducted during the Water System's normal business hours.
 - The Water System shall notify the Customer in writing of any cross connection or other unacceptable plumbing practice which has been identified during the initial inspection or the periodic inspections.
 - The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the Water System. Copies of all testing and maintenance records shall be provided to the Water System.

4. **ENFORCEMENT:** If the customer fails to comply with the terms of the Service Agreement, the Water System shall, at its option, terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the customer.

I HAVE READ AND UNDERSTAND THE SERVICE AGREEMENT AND RECEIVED A COPY OF THIS AGREEMENT.

Customer's Signature

_____ Date